## NFIB SMALL BUSINESS ECONOMIC TRENDS

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March 2020
$\qquad$

## SMALL BUSINESS OPTIMISM INDEX COMPONENTS

| Index Component | Seasonally Adjusted Level | Change from Last Month | Contribution to Index Change |
| :---: | :---: | :---: | :---: |
| Plans to Increase Employmentmim |  |  | 13\％ |
| Plans to Make Capital Outlays［1］⿴⿱冂一⿰丨丨丁l｜ |  |  |  |
| Plans to Increase Inventories ${ }^{\text {d／mmm}}$ |  | 1／ | 6\％ |
| Expect Economy to Improve |  |  |  |
| Expect Real Sales Higher | 退 | \％ | \％ $35 \%$ |
|  | \％ | （1） 2 |  |
|  | ． |  | 3\％ |
| Expected Credit Conditions | \％ |  | ］ $3 \%$ |
| Now a Good Time to Expand | \％ 3 \％ 3 \％ | ｜lal | 1 |
| Earnings Trends |  | W |  |
| Total Change |  | －89 | 100\％ |

# NFIB <br> SMALL BUSINESS <br> ECONOMIC TRENDS 


#### Abstract

NFIB Research Center has collected Small Business Economic Trends Data with Quarterly surveys since 1973 and monthly surveys since 1986. The sample is drawn from the membership files of the National Federation of Independent Business (NFIB). Each was mailed a questionnaire and one reminder. Subscriptions for twelve monthly SBET issues are $\$ 250$. Historical and unadjusted data are available, along with a copy of the questionnaire, from the NFIB Research Center. You may reproduce Small Business Economic Trends items if you cite the publication name and date and note it is a copyright of the NFIB Research Center. © NFIB Research Center. ISBS \#0940791-24-2. Chief Economist William C. Dunkelberg and Director of Research and Policy Analysis Holly Wade are responsible for the report.


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## SUMMARY

## OPTIMISM INDEX

The Optimism Index fell 8.1 points in March to 96.4, the largest monthly decline in the survey's history ending. March ends a 39-month historic run of strong small business optimism. The business impact of COVID-19 has shaken the small business sector. The economic disruptions felt on Main Street escalated over the month as an increasing number of small businesses rapidly scaled back operations or closed their doors altogether. Small business owners are anticipating, and bracing themselves for, continued economic disruptions going forward.

Nine of the 10 Index components declined and one improved. The NFIB Uncertainty Index rose 12 points in March to 92, the highest since March 2017. Reports of better business conditions in the next six months declined 17 points to a net 5 percent, the largest monthly decline since November 2012. Real sales expectations in next six months declined 31 points to a net negative 12 percent. The largest, by a wide margin, monthly decline in the survey's history. Thirteen percent of firms thought it was a good time to expand, a decline of 13 points.

## LABOR MARKETS

As the COVID-19 outbreak started to escalate, the small business labor market generally held steady in March with strong hiring, elevated levels of open positions, and historically high employee compensation. However, hiring plans had a significant drop from February - a signal of a strong downturn in future months. With that in mind, finding qualified workers remains the top issue for 24 percent reporting this as their number one problem, 3 points below August's record high. Thirty-five percent (seasonally adjusted) of all owners reported job openings they could not fill in the current period, down 3 points. A seasonally-adjusted net 9 percent plan to create new jobs, down 12 points. Not seasonally adjusted, 23 percent plan to increase total employment at their firm (down 5 points), and 6 percent plan reductions (up 5 points). Thirty percent have openings for skilled workers (down 3 points) and 13 percent have openings for unskilled labor (up 2 points). Twenty-seven percent of owners reported few qualified applicants for their open positions (down 7 points) and 20 percent reported none (up 2 points).

## CAPITAL SPENDING

Sixty percent reported capital outlays, down 2 points from February's reading. Of those making expenditures, 43 percent reported spending on new equipment (unchanged), 26 percent acquired vehicles (unchanged), and 16 percent improved or expanded facilities (down 2 points). Six percent acquired new buildings or land for expansion (down 1 point), and 12 percent spent money for new fixtures and furniture (down 1 point). Twenty-one percent plan capital outlays in the next few months, down 5 points from February. Small business owners are scaling back spending plans as economic conditions started to deteriorate quickly across the country.

## SALES AND INVENTORIES

A net 8 percent of all owners (seasonally adjusted) reported higher nominal sales in the past three months, up 3 points from February. The net percent of owners expecting higher real sales volumes fell 31 points to a net negative 12 percent of owners. Actual sales volumes were strong in March, but owners have low expectations of future sales growth.

The net percent of owners reporting inventory increases fell 6 points to a net zero percent. Owners started to scale back inventory stocks in response to a strong shift in demand by virus fears. The net percent of owners viewing current inventory stocks as "too low" increased to negative 2 percent, a 2 point increase from February. The net percent of owners planning to expand inventory holdings decreased from February by 5 points to a net negative 3 percent. Small business owners are bracing themselves for a significant reduction consumer spending and future orders.

## COMPENSATION AND EARNINGS

Seasonally adjusted, a net 31 percent reported raising compensation (down 5 points) and a net 16 percent plan to do so in the coming months, down 3 points from February. Seven percent cited labor costs as their top problem. Twenty-four percent of the owners selected "finding qualified labor" as their top business problem, far more than cited either taxes or regulations. This is likely to fall as more small business owners will find "poor sales" as the dominate issue going forward. The frequency of reports of positive profit trends fell 2 points to a net negative 6 percent reporting quarter on quarter profit improvements. Among owners reporting weaker profits, 32 percent blamed weak sales, 26 percent blamed usual seasonal change, 9 percent cited price changes, 7 percent cited labor costs, and 7 percent cited materials costs. For owners reporting higher profits, 53 percent credited sales volumes and 22 percent credited usual seasonal change.

## CREDIT MARKETS

Three percent of owners reported that all their borrowing needs were not satisfied, up 1 point. Twenty-nine percent reported all credit needs met (down 3 points) and 55 percent said they were not interested in a loan (unchanged). A net 4 percent reported their last loan was harder to get than in previous attempts, up 3 points. All this will change dramatically as the government enters the loan market to provide liquidity to small firms. The net percent of owners reporting paying a higher rate on their most recent loan was 5 percent, up 8 points. Twenty-six percent of all owners reported borrowing on a regular basis (down 2 points). The average rate paid on short maturity loans rose 40 basis points to 5.8 percent.

## INFLATION

The net percent of owners raising average selling prices fell 5 points to a net 6 percent, seasonally adjusted. Unadjusted, 13 percent (up 3 points) reported lower average selling prices and 21 percent (unchanged) reported higher average prices. Price hikes were most frequent in retail ( 26 percent higher, 6 percent lower) and wholesale (30 percent higher, 0 percent lower). Seasonally adjusted, a net 12 percent plan price hikes (down 8 points).

## COMMENTARY

The COVID-19 outbreak and regulatory responses to curtail its spread shook the small business sector in March. Small business owners' outlook is bleak as they wrestle to adjust quickly to rapidly changing economic conditions. Many owners have had to close their doors and others are scaling back operations dramatically.

On the policy front, March started off with the Federal Reserve cutting interest rates on March 3rd, then again on March 15th, lowering the federal funds rate to effectively zero. Congress passed and the President signed three major pieces of legislation into law allocating resources to the medical community, displaced workers, and businesses. Also included were paid leave mandates that only apply to small businesses, large businesses are exempt. And all but nine states implemented various "stay-at-home", "stand-in-place," and/or "essential only business," orders to control the COVID-19 outbreak. The policy response has been immense, as regulators and lawmakers are trying to support critical financial institutions, displaced workers, distressed industries, small businesses, and those still employed.

Jobless claim numbers continue to shatter previous record with almost 10 million new claims over the last two weeks. Congress and the Administration have provided several financial support measures to help small businesses retain employees but these programs are facing significant challenges operationally. Small businesses are finding it difficult to submit applications for the new Paycheck Protection Program loan or receive timely financing through the SBA's Economic Disaster Loan program. The severity and duration of the COVID-19 outbreak and the mobility regulations imposed will determine owners' ability to remain operational going forward.

NFIB released the results of three COVID-19 related surveys evaluating the outbreaks impact on small businesses throughout the month of March. The vast majority of small businesses are now impacted by the COVID-19 outbreak, and owners are taking the threat to their business seriously. Many owners have already sought out financial help and more are planning to do so in the near future. The outbreak has left few, if any, owners unscathed. The economic impact is immense, and now, the questions are how long will it last and how quickly can the small business sector recover once on the other side.

## Overview - Small Business Optimism

OPTIMISM INDEX
Based on Ten Survey Indicators
(Seasonally Adjusted 1986=100)

OPTIMISM INDEX
Based on Ten Survey Indicators
(Seasonally Adjusted 1986=100)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 97.7 | 98.1 | 95.7 | 96.5 | 97.9 | 94.6 | 95.7 | 95.7 | 96.0 | 96.0 | 94.5 | 95.2 |
| $\mathbf{2 0 1 6}$ | 93.9 | 92.9 | 92.6 | 93.6 | 93.8 | 94.5 | 94.6 | 94.4 | 94.1 | 94.9 | 98.4 | 105.8 |
| $\mathbf{2 0 1 7}$ | 105.9 | 105.3 | 104.7 | 104.5 | 104.5 | 103.6 | 105.2 | 105.3 | 103.0 | 103.8 | 107.5 | 104.9 |
| $\mathbf{2 0 1 8}$ | 106.9 | 107.6 | 104.7 | 104.8 | 107.8 | 107.2 | 107.9 | 108.8 | 107.9 | 107.4 | 104.8 | 104.4 |
| $\mathbf{2 0 1 9}$ | 101.2 | 101.7 | 101.8 | 103.5 | 105.0 | 103.3 | 104.7 | 103.1 | 101.8 | 102.4 | 104.7 | 102.7 |
| $\mathbf{2 0 2 0}$ | 104.3 | 104.5 | 96.4 |  |  |  |  |  |  |  |  |  |

## Small Business Outlook

## Small Business Outlook (Continued)

## OUTLOOK FOR EXPANSION

Percent Next Three Months "Good Time to Expand"
(Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 13 | 13 | 11 | 11 | 14 | 10 | 12 | 11 | 11 | 13 | 12 | 8 |
| $\mathbf{2 0 1 6}$ | 10 | 8 | 6 | 8 | 9 | 8 | 8 | 9 | 7 | 9 | 11 | 23 |
| $\mathbf{2 0 1 7}$ | 25 | 22 | 22 | 24 | 23 | 21 | 23 | 27 | 17 | 23 | 27 | 27 |
| $\mathbf{2 0 1 8}$ | 32 | 32 | 28 | 27 | 34 | 29 | 32 | 34 | 33 | 30 | 29 | 24 |
| $\mathbf{2 0 1 9}$ | 20 | 22 | 23 | 25 | 30 | 24 | 26 | 26 | 22 | 23 | 29 | 25 |
| $\mathbf{2 0 2 0}$ | 28 | 26 | 13 |  |  |  |  |  |  |  |  |  |

MOST IMPORTANT REASON FOR EXPANSION OUTLOOK
Reason Percent by Expansion Outlook March 2020

| Reason | Good Time | Not Good Time | Uncertain |
| :--- | :---: | :---: | :---: |
| Economic Conditions | 9 | 20 | 11 |
| Sales Prospects | 2 | 4 | 4 |
| Fin. \& Interest Rates | 1 | 0 | 1 |
| Cost of Expansion | 0 | 2 | 5 |
| Political Climate | 1 | 7 | 12 |
| Other / Not Available | 2 | 8 | 9 |

## OUTLOOK FOR GENERAL BUSINESS CONDITIONS

Net Percent ("Better" Minus "Worse") Six Months From Now (Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 0 | 2 | -2 | -5 | -4 | -8 | -3 | -8 | -6 | -6 | -10 | -15 |
| $\mathbf{2 0 1 6}$ | -21 | -21 | -17 | -18 | -13 | -9 | -5 | -12 | 0 | -7 | 12 | 50 |
| $\mathbf{2 0 1 7}$ | 48 | 47 | 46 | 38 | 39 | 33 | 37 | 37 | 31 | 32 | 48 | 37 |
| $\mathbf{2 0 1 8}$ | 41 | 43 | 32 | 30 | 37 | 33 | 35 | 34 | 33 | 33 | 22 | 16 |
| $\mathbf{2 0 1 9}$ | 6 | 11 | 11 | 13 | 16 | 16 | 20 | 12 | 9 | 10 | 13 | 16 |
| $\mathbf{2 0 2 0}$ | 14 | 22 | 5 |  |  |  |  |  |  |  |  |  |

## Small Business EARNings

EARNINGS
Actual Last Three Months
January 1986 to March 2020
(Seasonally Adjusted)


ACTUAL EARNINGS CHANGES
Net Percent ("Higher" Minus "Lower") Last Three Months
Compared to Prior Three Months
(Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | -17 | -18 | -21 | -17 | -9 | -17 | -19 | -16 | -13 | -18 | -19 | -17 |
| $\mathbf{2 0 1 6}$ | -18 | -21 | -22 | -19 | -20 | -20 | -21 | -23 | -20 | -21 | -20 | -14 |
| $\mathbf{2 0 1 7}$ | -12 | -13 | -9 | -9 | -10 | -10 | -10 | -11 | -11 | -14 | -12 | -15 |
| $\mathbf{2 0 1 8}$ | -4 | -3 | -4 | -1 | 3 | -1 | -1 | 1 | -1 | -3 | -4 | -7 |
| $\mathbf{2 0 1 9}$ | -5 | -9 | -8 | -3 | -1 | -7 | -5 | -1 | -3 | -8 | 2 | -8 |
| $\mathbf{2 0 2 0}$ | -3 | -4 | -6 |  |  |  |  |  |  |  |  |  |

MOST IMPORTANT REASON FOR LOWER EARNINGS
Percent Reason
March 2020

| Reason | Current Month | One Year Ago | Two Years Ago |
| :--- | :---: | :---: | :---: |
| Sales Volume | 9 | 10 | 9 |
| Increased Costs* | 6 | 7 | 8 |
| Cut Selling Prices | 3 | 2 | 3 |
| Usual Seasonal Change | 8 | 9 | 6 |
| Other | 1 | 5 | 3 |

[^0]
## SmALL Business Sales

## SALES

Actual (Prior Three Months) and Expected (Next Three Months) January 1986 to March 2020
(Seasonally Adjusted)


ACTUAL SALES CHANGES
Net Percent ("Higher" Minus "Lower") Last Three Months
Compared to Prior Three Months
(Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | -2 | -4 | -3 | -6 | 5 | -6 | -6 | -4 | -1 | -7 | -4 | -5 |
| $\mathbf{2 0 1 6}$ | -7 | -6 | -8 | -6 | -8 | -4 | -8 | -9 | -6 | -7 | -8 | -7 |
| $\mathbf{2 0 1 7}$ | -2 | 2 | 5 | 5 | 5 | -4 | 0 | 3 | 1 | 1 | -5 | 9 |
| $\mathbf{2 0 1 8}$ | 5 | 8 | 8 | 8 | 15 | 10 | 8 | 10 | 8 | 8 | 9 | 4 |
| $\mathbf{2 0 1 9}$ | 4 | -1 | 5 | 9 | 9 | 7 | 7 | 6 | 2 | 4 | 12 | 9 |
| $\mathbf{2 0 2 0}$ | 7 | 5 | 8 |  |  |  |  |  |  |  |  |  |

SALES EXPECTATIONS
Net Percent ("Higher" Minus "Lower") During Next Three Months (Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 14 | 14 | 14 | 9 | 7 | 5 | 7 | 8 | 2 | 6 | -1 | 7 |
| $\mathbf{2 0 1 6}$ | 3 | 0 | 1 | 1 | 1 | 2 | 1 | -1 | 4 | 1 | 11 | 31 |
| $\mathbf{2 0 1 7}$ | 29 | 26 | 18 | 20 | 22 | 17 | 22 | 27 | 15 | 21 | 34 | 28 |
| $\mathbf{2 0 1 8}$ | 25 | 28 | 20 | 21 | 31 | 26 | 29 | 26 | 29 | 28 | 24 | 23 |
| $\mathbf{2 0 1 9}$ | 16 | 16 | 19 | 20 | 23 | 17 | 22 | 17 | 16 | 17 | 13 | 16 |
| $\mathbf{2 0 2 0}$ | 23 | 19 | -12 |  |  |  |  |  |  |  |  |  |

## Small Business Prices

PRICES
Actual Last Three Months and Planned Next Three Months
January 1986 to March 2020
(Seasonally Adjusted)


ACTUAL PRICE CHANGES
Net Percent ("Higher" Minus "Lower")
Compared to Three Months Ago
(Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 6 | 3 | 2 | 1 | 4 | 2 | 3 | 1 | 1 | 1 | 4 | -1 |
| $\mathbf{2 0 1 6}$ | -4 | -4 | -4 | -1 | 1 | 2 | -2 | 3 | -1 | 2 | 5 | 6 |
| $\mathbf{2 0 1 7}$ | 5 | 6 | 5 | 7 | 7 | 1 | 8 | 9 | 6 | 8 | 10 | 8 |
| $\mathbf{2 0 1 8}$ | 11 | 13 | 16 | 14 | 19 | 14 | 16 | 17 | 15 | 16 | 16 | 17 |
| $\mathbf{2 0 1 9}$ | 15 | 13 | 12 | 13 | 10 | 17 | 16 | 11 | 8 | 10 | 12 | 14 |
| $\mathbf{2 0 2 0}$ | 15 | 11 | 6 |  |  |  |  |  |  |  |  |  |

## PRICE PLANS

Net Percent ("Higher" Minus "Lower") in the Next Three Months (Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 19 | 18 | 15 | 16 | 17 | 18 | 17 | 15 | 14 | 15 | 18 | 20 |
| $\mathbf{2 0 1 6}$ | 16 | 14 | 17 | 16 | 16 | 16 | 14 | 15 | 18 | 15 | 19 | 24 |
| $\mathbf{2 0 1 7}$ | 21 | 20 | 20 | 18 | 21 | 19 | 23 | 20 | 19 | 22 | 23 | 22 |
| $\mathbf{2 0 1 8}$ | 23 | 24 | 25 | 22 | 26 | 24 | 24 | 24 | 24 | 28 | 29 | 25 |
| $\mathbf{2 0 1 9}$ | 27 | 26 | 24 | 21 | 20 | 23 | 22 | 17 | 15 | 20 | 22 | 20 |
| $\mathbf{2 0 2 0}$ | 24 | 20 | 12 |  |  |  |  |  |  |  |  |  |

## SmALL Business Employment

## ACTUAL EMPLOYMENT CHANGES

Net Percent ("Increase" Minus "Decrease") in the Last Three Months
(Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 5 | 4 | 2 | 2 | 4 | 0 | 0 | 6 | 5 | 0 | 0 | -1 |
| $\mathbf{2 0 1 6}$ | 1 | -3 | 0 | -1 | -1 | -2 | -2 | -3 | 3 | 0 | -2 | 4 |
| $\mathbf{2 0 1 7}$ | 3 | 4 | 2 | 4 | 5 | -1 | 2 | 2 | -1 | 3 | 2 | 3 |
| $\mathbf{2 0 1 8}$ | 4 | 4 | 4 | 7 | 7 | 3 | 6 | 5 | 1 | 5 | 5 | 5 |
| $\mathbf{2 0 1 9}$ | 7 | 9 | 12 | 7 | 9 | 5 | 3 | 5 | 4 | 4 | 10 | 6 |
| $\mathbf{2 0 2 0}$ | 9 | 13 | 8 |  |  |  |  |  |  |  |  |  |

## QUALIFIED APPLICANTS FOR JOB OPENINGS

Percent Few or No Qualified Applicants

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 42 | 47 | 42 | 44 | 47 | 44 | 48 | 48 | 45 | 48 | 47 | 48 |
| $\mathbf{2 0 1 6}$ | 45 | 42 | 41 | 46 | 48 | 48 | 46 | 48 | 48 | 48 | 52 | 44 |
| $\mathbf{2 0 1 7}$ | 47 | 44 | 45 | 48 | 51 | 46 | 52 | 52 | 49 | 52 | 44 | 54 |
| $\mathbf{2 0 1 8}$ | 49 | 47 | 47 | 50 | 48 | 55 | 52 | 55 | 53 | 53 | 53 | 54 |
| $\mathbf{2 0 1 9}$ | 49 | 49 | 54 | 49 | 54 | 50 | 56 | 57 | 50 | 53 | 53 | 50 |
| $\mathbf{2 0 2 0}$ | 49 | 52 | 47 |  |  |  |  |  |  |  |  |  |

## EMPLOYMENT

Planned Next Three Months and Current Job Openings January 1986 to March 2020
(Seasonally Adjusted)


# SmALL BUSiness Employment (CONTINUED) 

JOB OPENINGS
Percent With Positions Not Able to Fill Right Now
(Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 26 | 29 | 24 | 27 | 29 | 24 | 25 | 28 | 27 | 27 | 28 | 28 |
| $\mathbf{2 0 1 6}$ | 29 | 28 | 25 | 29 | 27 | 29 | 26 | 30 | 24 | 28 | 31 | 29 |
| $\mathbf{2 0 1 7}$ | 31 | 32 | 30 | 33 | 34 | 30 | 35 | 31 | 30 | 35 | 30 | 31 |
| $\mathbf{2 0 1 8}$ | 34 | 34 | 35 | 35 | 33 | 36 | 37 | 38 | 38 | 38 | 34 | 39 |
| $\mathbf{2 0 1 9}$ | 35 | 37 | 39 | 38 | 38 | 36 | 39 | 35 | 35 | 34 | 38 | 33 |
| $\mathbf{2 0 2 0}$ | 37 | 38 | 35 |  |  |  |  |  |  |  |  |  |

HIRING PLANS
Net Percent ("Increase" Minus "Decrease") in the Next Three Months
(Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 13 | 12 | 12 | 11 | 13 | 9 | 12 | 11 | 12 | 11 | 11 | 15 |
| $\mathbf{2 0 1 6}$ | 11 | 10 | 9 | 11 | 12 | 11 | 12 | 9 | 10 | 10 | 15 | 16 |
| $\mathbf{2 0 1 7}$ | 18 | 15 | 16 | 16 | 18 | 15 | 19 | 18 | 19 | 18 | 24 | 20 |
| $\mathbf{2 0 1 8}$ | 20 | 18 | 20 | 16 | 18 | 20 | 23 | 26 | 23 | 22 | 22 | 23 |
| $\mathbf{2 0 1 9}$ | 18 | 16 | 18 | 20 | 21 | 19 | 21 | 20 | 17 | 18 | 21 | 19 |
| $\mathbf{2 0 2 0}$ | 19 | 21 | 9 |  |  |  |  |  |  |  |  |  |

## Small Business Compensation

COMPENSATION
Actual Last Three Months and Planned Next Three Months
January 1986 to March 2020
(Seasonally Adjusted)


## Small Business Compensation (CONTINUED)

## ACTUAL COMPENSATION CHANGES

Net Percent ("Increase" Minus "Decrease") During Last Three Months (Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 25 | 20 | 22 | 23 | 25 | 21 | 23 | 23 | 23 | 22 | 24 | 22 |
| $\mathbf{2 0 1 6}$ | 27 | 22 | 22 | 24 | 26 | 22 | 24 | 24 | 22 | 25 | 21 | 26 |
| $\mathbf{2 0 1 7}$ | 30 | 26 | 28 | 26 | 28 | 24 | 27 | 28 | 25 | 27 | 27 | 27 |
| $\mathbf{2 0 1 8}$ | 31 | 31 | 33 | 33 | 35 | 31 | 32 | 32 | 37 | 34 | 34 | 35 |
| $\mathbf{2 0 1 9}$ | 36 | 31 | 33 | 34 | 34 | 28 | 32 | 29 | 29 | 30 | 30 | 29 |
| $\mathbf{2 0 2 0}$ | 36 | 36 | 31 |  |  |  |  |  |  |  |  |  |

## COMPENSATION PLANS

Net Percent ("Increase" Minus "Decrease") in the Next Three Months
(Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 13 | 14 | 13 | 14 | 14 | 12 | 15 | 12 | 16 | 17 | 19 | 21 |
| $\mathbf{2 0 1 6}$ | 15 | 12 | 16 | 15 | 15 | 14 | 15 | 14 | 14 | 19 | 15 | 20 |
| $\mathbf{2 0 1 7}$ | 18 | 17 | 18 | 18 | 18 | 18 | 16 | 15 | 18 | 21 | 17 | 23 |
| $\mathbf{2 0 1 8}$ | 24 | 22 | 19 | 21 | 20 | 21 | 22 | 21 | 24 | 23 | 25 | 24 |
| $\mathbf{2 0 1 9}$ | 20 | 18 | 20 | 20 | 24 | 21 | 17 | 19 | 18 | 22 | 26 | 24 |
| $\mathbf{2 0 2 0}$ | 24 | 19 | 16 |  |  |  |  |  |  |  |  |  |

PRICES AND LABOR COMPENSATION
Net Percent Price Increase and Net Percent Compensation
(Seasonally Adjusted)


## Small Business Credit Conditions

## CREDIT CONDITIONS

Loan Availability Compared to Three Months Ago* January 1986 to March 2020

${ }^{*}$ For the population borrowing at least once every three months.

REGULAR BORROWERS
Percent Borrowing at Least Once Every Three Months

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 33 | 30 | 32 | 30 | 29 | 31 | 30 | 33 | 29 | 28 | 27 | 31 |
| $\mathbf{2 0 1 6}$ | 33 | 31 | 32 | 29 | 29 | 29 | 28 | 29 | 32 | 28 | 31 | 30 |
| $\mathbf{2 0 1 7}$ | 30 | 31 | 30 | 31 | 28 | 27 | 30 | 31 | 29 | 30 | 30 | 34 |
| $\mathbf{2 0 1 8}$ | 31 | 31 | 32 | 31 | 34 | 28 | 32 | 32 | 29 | 32 | 32 | 35 |
| $\mathbf{2 0 1 9}$ | 33 | 33 | 34 | 31 | 31 | 28 | 28 | 33 | 30 | 29 | 28 | 29 |
| $\mathbf{2 0 2 0}$ | 31 | 28 | 26 |  |  |  |  |  |  |  |  |  |

> AVAILABILITY OF LOANS
> Net Percent ("Easier" Minus "Harder")
> Compared to Three Months Ago (Regular Borrowers)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | -4 | -3 | -5 | -4 | -3 | -4 | -4 | -4 | -4 | -3 | -4 | -5 |
| $\mathbf{2 0 1 6}$ | -5 | -5 | -5 | -5 | -4 | -5 | -4 | -4 | -5 | -4 | -4 | -6 |
| $\mathbf{2 0 1 7}$ | -5 | -4 | -3 | -4 | -3 | -3 | -3 | -3 | -6 | -4 | -4 | -3 |
| $\mathbf{2 0 1 8}$ | -3 | -3 | -4 | -5 | -5 | -2 | -4 | -5 | -3 | -4 | -5 | -5 |
| $\mathbf{2 0 1 9}$ | -4 | -6 | -6 | -4 | -4 | -2 | -3 | -1 | -4 | -4 | -3 | -3 |
| $\mathbf{2 0 2 0}$ | -4 | -1 | -3 |  |  |  |  |  |  |  |  |  |

# Small Business Credit Conditions (Continued) 

## BORROWING NEEDS SATISFIED

Percent of All Businesses Last Three Months Satisfied/
Percent of All Businesses Last Three Months Not Satisfied (All Borrowers)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\mathbf{2 0 1 5}$ | $32 / 4$ | $33 / 3$ | $35 / 5$ | $31 / 4$ | $30 / 4$ | $32 / 5$ | $32 / 4$ | $33 / 3$ | $30 / 2$ | $30 / 3$ | $32 / 3$ | $32 / 4$ |
| $\mathbf{2 0 1 6}$ | $35 / 3$ | $31 / 4$ | $31 / 5$ | $31 / 4$ | $31 / 4$ | $32 / 5$ | $30 / 3$ | $29 / 4$ | $32 / 6$ | $29 / 4$ | $30 / 4$ | $29 / 4$ |
| $\mathbf{2 0 1 7}$ | $31 / 4$ | $30 / 3$ | $32 / 4$ | $32 / 3$ | $31 / 3$ | $27 / 4$ | $31 / 3$ | $34 / 3$ | $33 / 2$ | $29 / 4$ | $32 / 4$ | $32 / 3$ |
| $\mathbf{2 0 1 8}$ | $31 / 3$ | $32 / 2$ | $31 / 4$ | $32 / 4$ | $37 / 4$ | $30 / 3$ | $32 / 3$ | $33 / 3$ | $27 / 3$ | $30 / 3$ | $32 / 3$ | $32 / 4$ |
| $\mathbf{2 0 1 9}$ | $33 / 3$ | $34 / 3$ | $33 / 3$ | $32 / 4$ | $34 / 3$ | $29 / 3$ | $28 / 3$ | $31 / 4$ | $30 / 2$ | $29 / 3$ | $28 / 3$ | $29 / 3$ |
| $\mathbf{2 0 2 0}$ | $30 / 3$ | $32 / 2$ | $29 / 3$ |  |  |  |  |  |  |  |  |  |

## EXPECTED CREDIT CONDITIONS

Net Percent ("Easier" Minus "Harder") During Next Three Months (Regular Borrowers)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | -5 | -4 | -6 | -4 | -4 | -4 | -5 | -7 | -6 | -5 | -4 | -6 |
| $\mathbf{2 0 1 6}$ | -7 | -7 | -6 | -6 | -6 | -6 | -5 | -5 | -7 | -6 | -5 | -6 |
| $\mathbf{2 0 1 7}$ | -3 | -3 | -3 | -4 | -4 | -3 | -4 | -3 | -4 | -5 | -4 | -4 |
| $\mathbf{2 0 1 8}$ | -4 | -3 | -6 | -6 | -5 | -4 | -4 | -6 | -5 | -5 | -5 | -6 |
| $\mathbf{2 0 1 9}$ | -5 | -5 | -7 | -4 | -5 | -3 | -4 | -2 | -4 | -3 | -3 | -3 |
| $\mathbf{2 0 2 0}$ | -4 | -1 | -4 |  |  |  |  |  |  |  |  |  |

## INTEREST RATES

Relative Rates and Actual Rates Last Three Months January 1986 to March 2020


# Small Business Credit Conditions (Continued) 

## RELATIVE INTEREST RATE PAID BY REGULAR BORROWERS

Net Percent ("Higher" Minus "Lower") Compared to Three Months Ago

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 2 | 0 | 1 | 1 | 1 | 2 | 1 | 2 | -1 | 2 | 0 | 2 |
| $\mathbf{2 0 1 6}$ | 7 | 6 | 6 | 4 | 4 | 4 | 2 | 2 | 3 | 1 | 2 | 4 |
| $\mathbf{2 0 1 7}$ | 11 | 9 | 9 | 11 | 11 | 8 | 11 | 8 | 10 | 8 | 9 | 8 |
| $\mathbf{2 0 1 8}$ | 12 | 13 | 14 | 16 | 16 | 14 | 17 | 17 | 16 | 17 | 19 | 24 |
| $\mathbf{2 0 1 9}$ | 20 | 17 | 17 | 13 | 12 | 10 | 16 | 6 | 3 | 4 | 4 | 5 |
| $\mathbf{2 0 2 0}$ | 3 | -3 | 5 |  |  |  |  |  |  |  |  |  |

Borrowing at Least Once Every Three Months.

ACTUAL INTEREST RATE PAID ON SHORT-TERM LOANS BY BORROWERS

Average Interest Rate Paid

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 5.3 | 5.1 | 5.7 | 5.0 | 4.8 | 5.0 | 5.2 | 5.4 | 4.8 | 5.1 | 4.7 | 5.0 |
| $\mathbf{2 0 1 6}$ | 5.4 | 5.3 | 5.2 | 5.7 | 5.3 | 5.7 | 5.3 | 5.2 | 6.2 | 5.2 | 5.6 | 5.5 |
| $\mathbf{2 0 1 7}$ | 5.7 | 5.4 | 5.4 | 5.4 | 5.9 | 5.6 | 5.9 | 5.5 | 5.6 | 6.0 | 5.7 | 6.1 |
| $\mathbf{2 0 1 8}$ | 5.9 | 5.7 | 6.1 | 6.4 | 6.4 | 6.1 | 6.3 | 6.1 | 7.3 | 6.4 | 6.1 | 6.4 |
| $\mathbf{2 0 1 9}$ | 6.9 | 6.2 | 6.1 | 6.7 | 7.8 | 6.8 | 6.4 | 6.1 | 6.7 | 6.8 | 6.6 | 6.4 |
| $\mathbf{2 0 2 0}$ | 6.0 | 5.4 | 5.8 |  |  |  |  |  |  |  |  |  |

## SmALL Business Inventories

Actual (Last Three Months) and Planned (Next Three Months)
January 1986 to March 2020
(Seasonally Adjusted)


## SmALL Business Inventories (CONTINUED)

ACTUAL INVENTORY CHANGES
Net Percent ("Increase" Minus "Decrease") During Last Three Months (Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 2 | 1 | -5 | -1 | -4 | 0 | 2 | -2 | 0 | -2 | -4 | 0 |
| $\mathbf{2 0 1 6}$ | -2 | -3 | -3 | -5 | -6 | -6 | -5 | 0 | -4 | -3 | -3 | 3 |
| $\mathbf{2 0 1 7}$ | 3 | 1 | 0 | -1 | -1 | -3 | 1 | 1 | -2 | 0 | -2 | -2 |
| $\mathbf{2 0 1 8}$ | 4 | 7 | 3 | 4 | 4 | -2 | 4 | 4 | 5 | 4 | 6 | 3 |
| $\mathbf{2 0 1 9}$ | 7 | 2 | 5 | 2 | 2 | 0 | 2 | 1 | 0 | 0 | 2 | 2 |
| $\mathbf{2 0 2 0}$ | 6 | 6 | 0 |  |  |  |  |  |  |  |  |  |

INVENTORY SATISFACTION
Net Percent ("Too Low" Minus "Too Large") at Present Time (Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | -1 | -3 | -7 | -2 | -1 | -4 | -6 | -6 | -5 | -4 | -5 | -4 |
| $\mathbf{2 0 1 6}$ | -2 | -2 | -5 | -5 | -4 | -4 | -4 | -2 | -7 | -4 | -4 | -3 |
| $\mathbf{2 0 1 7}$ | -5 | -2 | -5 | -3 | -6 | -3 | -2 | -5 | -3 | -5 | -2 | -2 |
| $\mathbf{2 0 1 8}$ | -5 | -3 | -6 | -4 | -4 | 0 | -3 | -3 | -1 | -2 | -5 | -1 |
| $\mathbf{2 0 1 9}$ | -3 | -2 | -6 | -4 | -4 | 0 | -3 | -6 | -6 | -4 | 1 | -4 |
| $\mathbf{2 0 2 0}$ | -3 | -4 | -2 |  |  |  |  |  |  |  |  |  |

INVENTORY PLANS
Net Percent ("Increase" Minus "Decrease") in the Next Three to Six Months
(Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 3 | 5 | 1 | 3 | 3 | -4 | 0 | 2 | 3 | 0 | -1 | 1 |
| $\mathbf{2 0 1 6}$ | -1 | -1 | -2 | 0 | -1 | -3 | 0 | 1 | -7 | 2 | 4 | 4 |
| $\mathbf{2 0 1 7}$ | 2 | 3 | 2 | 3 | 1 | 4 | 5 | 2 | 7 | 4 | 7 | -1 |
| $\mathbf{2 0 1 8}$ | 3 | 4 | 1 | 1 | 4 | 6 | 4 | 10 | 3 | 5 | 2 | 8 |
| $\mathbf{2 0 1 9}$ | 1 | 1 | -1 | 2 | 2 | 3 | 3 | 2 | 2 | 5 | 3 | 3 |
| $\mathbf{2 0 2 0}$ | 4 | 2 | -3 |  |  |  |  |  |  |  |  |  |

## Small Business Capital Outlays

## INVENTORY SATISFACTION AND INVENTORY PLANS

Net Percent ("Too Low" Minus "Too Large") at Present Time Net Percent Planning to Add Inventories in the Next Three to Six Months
(Seasonally Adjusted)


CAPITAL EXPENDITURES
Actual Last Six Months and Planned Next Three Months
January 1986 to March 2020 (Seasonally Adjusted)


## SmALL BUSINESS CAPITAL OUTLAYS (CONTINUED)

## TYPE OF CAPITAL EXPENDITURES MADE <br> Percent Purchasing or Leasing During Last Six Months

| Type | Current Month | One Year Ago | Two Years Ago |
| :--- | :---: | :---: | :---: |
| Vechicles | 26 | 29 | 24 |
| Equipment | 43 | 44 | 39 |
| Furniture or Fixtures | 12 | 16 | 12 |
| Add. Bldgs. or Land | 6 | 6 | 8 |
| Improved Bldgs. or Land | 16 | 17 | 16 |

AMOUNT OF CAPITAL EXPENDITURES MADE
Percent Distribution of Per Firm Expenditures
During the Last Six Months

| Amount | Current Month | One Year Ago | Two Years Ago |
| :---: | :---: | :---: | :---: |
| \$1 to \$999 | 3 | 3 | 3 |
| \$1,000 to \$4,999 | 7 | 6 | 9 |
| \$5,000 to \$9,999 | 6 | 5 | 5 |
| \$10,000 to \$49,999 | 20 | 19 | 17 |
| \$50,000 to \$99,999 | 12 | 10 | 9 |
| \$100,000 + | 11 | 17 | 15 |
| No Answer | 1 | 0 | 0 |

CAPITAL EXPENDITURE PLANS
Percent Planning a Capital Expenditure During Next Three to Six Months (Seasonally Adjusted)

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 25 | 25 | 22 | 25 | 25 | 24 | 26 | 26 | 27 | 27 | 25 | 25 |
| $\mathbf{2 0 1 6}$ | 25 | 23 | 25 | 25 | 23 | 26 | 25 | 28 | 27 | 27 | 24 | 29 |
| $\mathbf{2 0 1 7}$ | 27 | 26 | 29 | 27 | 28 | 30 | 28 | 32 | 27 | 27 | 26 | 27 |
| $\mathbf{2 0 1 8}$ | 29 | 29 | 26 | 29 | 30 | 29 | 30 | 33 | 30 | 30 | 29 | 25 |
| $\mathbf{2 0 1 9}$ | 26 | 27 | 27 | 27 | 30 | 26 | 28 | 28 | 27 | 29 | 30 | 28 |
| $\mathbf{2 0 2 0}$ | 28 | 26 | 21 |  |  |  |  |  |  |  |  |  |

Single Most Important Problem

SINGLE MOST IMPORTANT PROBLEM
March 2020

| Problem | Current | One Year <br> Ago | Survey <br> High | Survey Low |
| :--- | :---: | :---: | :---: | :---: |
| Taxes | 15 | 15 | 32 | 8 |
| Inflation | 2 | 2 | 41 | 0 |
| Poor Sales | 9 | 10 | 34 | 2 |
| Fin. \& Interest Rates | 2 | 1 | 37 | 1 |
| Cost of Labor | 7 | 8 | 11 | 2 |
| Government Regulation | 13 | 15 | 27 | 4 |
| Comp. from Large Bus. | 10 | 9 | 14 | 4 |
| Quality of Labor | 24 | 21 | 27 | 3 |
| Cost/Avail. of Insurance | 10 | 9 | 29 | 4 |
| Other | 8 | 10 | 31 | 1 |

SELECTED SINGLE MOST IMPORTANT PROBLEM
Inflation, Big Business, Insurance and Regulation
January 1986 to March 2020


SELECTED SINGLE MOST IMPORTANT PROBLEM
Taxes, Interest Rates, Sales and Labor Quality January 1986 to March 2020


## SURVEY Profile

OWNER/MEMBERS PARTICIPATING IN ECONOMIC SURVEY NFIB

Actual Number of Firms

|  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 5}$ | 1663 | 716 | 575 | 1500 | 616 | 620 | 1495 | 656 | 556 | 1411 | 601 | 509 |
| $\mathbf{2 0 1 6}$ | 1438 | 756 | 727 | 1644 | 700 | 735 | 1703 | 730 | 723 | 1702 | 724 | 619 |
| $\mathbf{2 0 1 7}$ | 1873 | 764 | 704 | 1618 | 699 | 624 | 1533 | 713 | 629 | 1513 | 544 | 495 |
| $\mathbf{2 0 1 8}$ | 1658 | 642 | 570 | 1554 | 562 | 665 | 1718 | 680 | 642 | 1743 | 700 | 621 |
| $\mathbf{2 0 1 9}$ | 1740 | 526 | 643 | 1735 | 650 | 606 | 1502 | 680 | 603 | 1618 | 500 | 488 |
| $\mathbf{2 0 2 0}$ | 1692 | 641 | 627 |  |  |  |  |  |  |  |  |  |

NFIB OWNER/MEMBERS PARTICIPATING
IN ECONOMIC SURVEY
Industry of Small Business


NFIB OWNER/MEMBERS PARTICIPATING
IN ECONOMIC SURVEY
Number of Full and Part-Time Employees


# NFIB RESEARCH CENTER SMALL BUSINESS ECONOMIC SURVEY 

Small Business Survey QuestionsPage in Report
Do you think the next three months will be a good time for small business to expand substantially? Why? ..... 4
About the economy in general, do you think that six months from now general business conditions will be better than they are now, about the same, or worse? ..... 5
Were your net earnings or "income" (after taxes) from your business during the last calendar quarter higher, lower, or about the same as they were for the quarter before? ..... 6
If higher or lower, what is the most important reason? ..... 6
During the last calendar quarter, was your dollar sales volume higher, lower, or about the same as it was for the quarter before? ..... 7
Overall, what do you expect to happen to real volume (number of units) of goods and/or services that you will sell during the next three months? ..... 7
How are your average selling prices compared to three months ago? ..... 8
In the next three months, do you plan to change the average selling prices of your goods and/or services? ..... 8
During the last three months, did the total number of employees in your firm increase, decrease, or stay about the same? ..... 9
If you have filled or attempted to fill any job openings in the past three months, how many qualified applicants were there for the position(s)? ..... 9
Do you have any job openings that you are not able to fill right now? ..... 10
In the next three months, do you expect to increase or decrease the total number of people working for you? ..... 10
Over the past three months, did you change the average employee compensation? ..... 11
Do you plan to change average employee compensation during the next three months? ..... 11Are...loans easier or harder to get than they werethree months ago?12
During the last three months, was your firm able to satisfy its borrowing needs? ..... 13
Do you expect to find it easier or harder to obtain your required financing during the next three months? ..... 13
If you borrow money regularly (at least once every three months) as part of your business activity, how does the rate of interest payable on your most recent loan compare with that paid three months ago? ..... 14
If you borrowed within the last three months for business purposes, and the loan maturity (pay back period) was 1 year or less, what interest rate did you pay? ..... 14
During the last three months, did you increase or decrease your inventories? ..... 15
At the present time, do you feel your inventories are too large, about right, or inadequate? ..... 15
Looking ahead to the next three months to six months, do you expect, on balance, to add to your inventories, keep them about the same, or decrease them? ..... 15
During the last six months, has your firm made any capital expenditures to improve or purchase equipment, buildings, or land? ..... 16
If [your firm made any capital expenditures], what was the total cost of all these projects? ..... 17
Looking ahead to the next three to six months, do you expect to make any capital expenditures for plant and/or physical equipment? ..... 17
What is the single most important problem facing your business today? ..... 18
Please classify your major business activity, using one of the categories of example below ..... 19
How many employees do you have full and part-time, including yourself? ..... 19


[^0]:    * Increased costs include labor, materials, finance, taxes, and regulatory costs.

